



29 June 2020

Ezlunch/myKindo changes to POLi payments on 6 July 2020

We have been advised that a service fee of 1% (capped at \$3) will apply for ezlunch (myKindo) topups using POLi (instant bank transfers) from 6 July 2020. Internet banking continues to be **FREE**.

You will see these top-up options:

- Internet Banking (POLi) - will incur a 1% service fee (capped at \$3). Funds are instantly transferred.
- Credit/Debit Card - will incur 2.5% and 50c service fee. Funds are instantly transferred. Visa, Mastercard, American Express, China Union Pay.
- Internet Banking (at your bank) - **FREE**. Allow two days for processing of funds (normally next day). Orders can be automatically placed when the funds have cleared. Kindo is a Registered Bill Payee with all major banks (search 'Kindo' to avoid entering their bank account number when using internet banking).

You can set up an Auto Payment or top up additional funds to your ezlunch/myKindo balance to avoid topping up each time, which will streamline your next lunch purchase if you'd like to do so.

Should you have any queries, please get in touch with our Customer Support team on hello@mykindo.co.nz or call 0508 454 636

Kind regards,

The team at ezlunch

Tel: 0508 4KINDO (454 636) or 09 869 5200

Email: helpdesk@ezlunch.co.nz